

Kevin Welch

From: Jennifer Contreras <Jennifer.Contreras@usac.org>
Sent: Thursday, July 19, 2018 11:05 AM
To: Kevin Welch
Subject: RE: June 29th Filing Window Deadline

Good morning Kevin,

Thank you for your email and for being so diligent and following up. FCC rules require parties seeking waivers of the Commission's rules to seek relief directly from the Commission. Please see below for the link you should follow, as well as a screenshot of the applicable information. Please let me know if you have any additional questions, I'm more than happy to schedule a phone call.

<https://www.usac.org/about/about/program-integrity/appeals.aspx>

To File an Appeal with the FCC:

Parties that are seeking a waiver of FCC rules or that have filed an appeal with USAC and received a decision may, if they choose, appeal USAC's decision to the FCC. You must submit your appeal to the FCC within 60 days of the date when USAC issued the decision.

On all communications with the FCC, be sure to reference the appropriate Docket No:

- High Cost Program: WC Docket No. 10-90
- Lifeline Program: WC Docket No. 11-42
- Rural Health Care Program: WC Docket No. 02-60
- E-rate Program: CC Docket No. 02-6
- Contributions: WC Docket 06-122

Electronic Delivery

The FCC recommends filing appeals with the [Electronic Comment Filing System \(ECFS\)](#) to ensure timely filing. You can find instructions for using ECFS on the [ECFS Online Manual](#) page of the FCC's website. The FCC will consider electronic appeals as filed on a business day if they are received before midnight ET. If you have questions or comments about using the ECFS, please contact the FCC directly at (202) 418-0193 or via [email](#).

For more information about submitting appeals to the FCC, including options to submit the appeal via U.S. mail or hand delivery, visit the [FCC's website](#). See [Sections 54.719-54.725](#) of the FCC's rules for further information regarding filing an appeal.

Warm regards,

Jennifer Contreras
Senior Program Manager | Rural Health Care
Universal Service Administrative Company (USAC)
RHC-assist@usac.org | www.usac.org/rhc

From: Kevin Welch [mailto:lkwelch1@comcast.net]
Sent: Thursday, July 19, 2018 10:08 AM

Ref FY2018 HCF Referral of Request to extend to FCC.pdf

To: Jennifer Contreras <Jennifer.Contreras@usac.org>

Subject: RE: June 29th Filing Window Deadline

Hi Jenn, I'm checking in with you. Have you been able to collect your needed information? Is there anything I can do to help?



Kevin Welch, CEO

Direct Tel No 781-953-2369

kevin@healthcarecommunications.org

www.healthcarecommunications.org

From: Jennifer Contreras [<mailto:Jennifer.Contreras@usac.org>]

Sent: Friday, July 13, 2018 11:15 AM

To: Kevin Welch <lkwelch1@comcast.net>

Subject: RE: June 29th Filing Window Deadline

Good morning Kevin,

I can confirm that I have received your emails and have looked them over. I will reach out to you next week to touch base in regards to this matter. I am available to speak at any time, in case you wanted to touch base, but I'll have more substantial information for you next week.

Warm regards,

Jennifer Contreras

Senior Program Manager | Rural Health Care

Universal Service Administrative Company (USAC)

RHC-assist@usac.org | www.usac.org/rhc

From: Kevin Welch [<mailto:lkwelch1@comcast.net>]

Sent: Thursday, July 12, 2018 9:54 AM

To: Jennifer Contreras <Jennifer.Contreras@usac.org>

Subject: RE: June 29th Filing Window Deadline

Thanks very much for responding Jennifer, I'll forward two emails strings to you that will answer the questions in your email.

I will make myself available to discuss this outage and lost 12 hours of FY2018 filing window with you. My telephone number is 781-953-2369.

Please let me know what is a good time.



Kevin Welch, CEO

Direct Tel No 781-953-2369

kevin@healthcarecommunications.org

www.healthcarecommunications.org

From: Jennifer Contreras [<mailto:Jennifer.Contreras@usac.org>]
Sent: Thursday, July 12, 2018 9:10 AM
To: lkwelch1@comcast.net
Subject: June 29th Filing Window Deadline

Good morning Kevin,

I am emailing in regards to the Comcast issue you reported, which prevented you from submitting FY2018 Funding Request Forms, on June 29th. You mentioned, via a phone call to our RHC support team, documentation from Comcast confirming the system outage. Could you please email that to me, along with any pertinent information, including the number of forms that were not submitted due to the Comcast outage? I'm more than happy to set up a phone call so we can touch base on next steps.

Warm regards,

Jennifer Contreras

Senior Program Manager | Rural Health Care
Universal Service Administrative Company (USAC)
RHC-assist@usac.org | www.usac.org/rhc

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